

Missouri Department of Transportation  
Patrick K. McKenna, Director

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October 31, 2022

Mr. Carmen Martorana  
IFTA, Inc.  
P.O. Box 7147  
Mesa, AZ 85216-7147

RE: Missouri IFTA Transmittals

Dear Mr. Martorana:

The Missouri Department of Transportation implemented a new IFTA credentialing system in February 2022. As a result of learning new transmittal processes, a human error occurred during multiple transmittal files. The monthly transmittals files sent in May and June, contained duplicated and some triplicated transactions. Missouri attempted to fix the May duplicated file in August. Unfortunately, the attempted fix created an additional transaction instead of a reversal transaction. This was corrected in September.

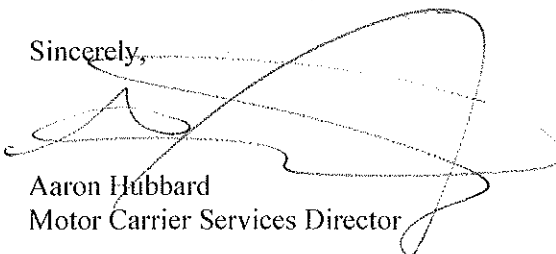
Missouri is working with our system vendor and with IFTA, Inc. to correct the duplications. Two reversal files are required to fix all data. The first reversal file was sent in October. The second, and final, reversal file will be sent in November.

The reversal files will net funds for the transactions that were transmitted more than once.

| Transmittal Month | Error  | Correction/Reversal File Month |
|-------------------|--|--------------------------------|
| 05/2022           | Duplicated data from 04/2022 file.                               | 10/2022                        |
| 06/2022           | Duplicated data from 04/2022 and 05/2022 files.                  | 11/2022                        |
| 08/2022           | Incorrect reversal file. Added transactions instead of reversed. | 09/2022                        |
| 09/2022           | No error. Fixed the 08/2022 incorrect reversal file.             | N/A                            |
| 10/2022           | No error. Fixed the 05/2022 file.                                | N/A                            |
| 11/2022           | Will fix the 06/2022 file.                                       | N/A                            |

We have implemented internal procedures that will eliminate this kind of error in the future. States that have questions regarding the errors or reversal files may contact Tina Thurman at (573) 522.5211 or by email at [Tina.Thurman@modot.mo.gov](mailto:Tina.Thurman@modot.mo.gov).

Sincerely,

  
Aaron Hubbard  
Motor Carrier Services Director



Our mission is to provide a world-class transportation system that is safe, innovative, reliable and dedicated to a prosperous Missouri.

[www.modot.org](http://www.modot.org)